



WILDBLUE

WildBlue 9000™

Satellite Modem

User's Guide

WildBlue Communications, Inc.

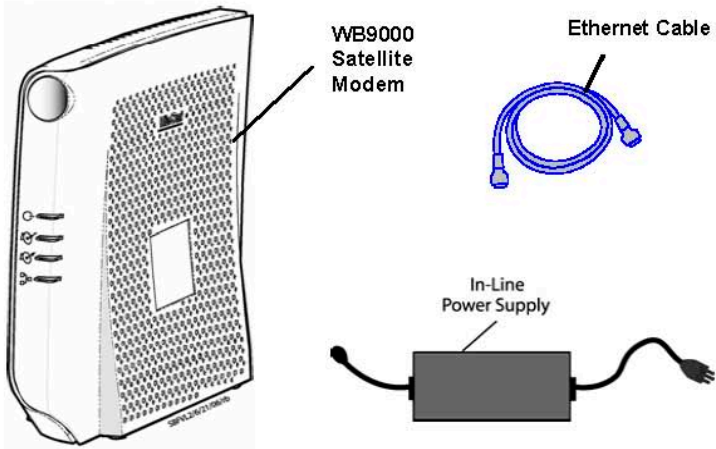
1-888-278-6858

www.wildblue.com

STEP 1

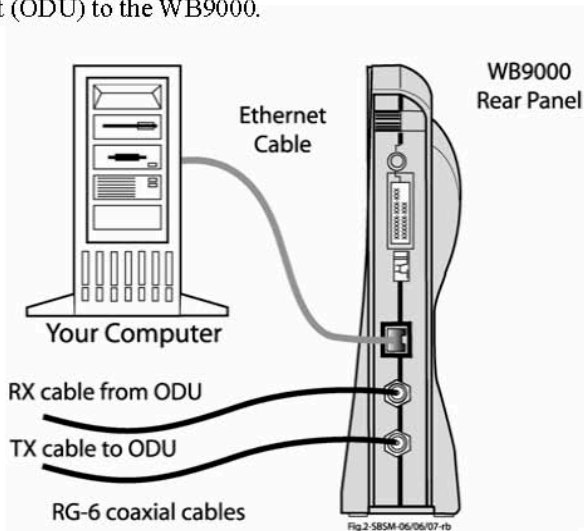
The WildBlue 9000™ Satellite Modem (SM) (WB9000) includes everything shown here.

1. Place the WB9000 near your computer.
2. Keep it away from heat, liquid, and magnetic interference.



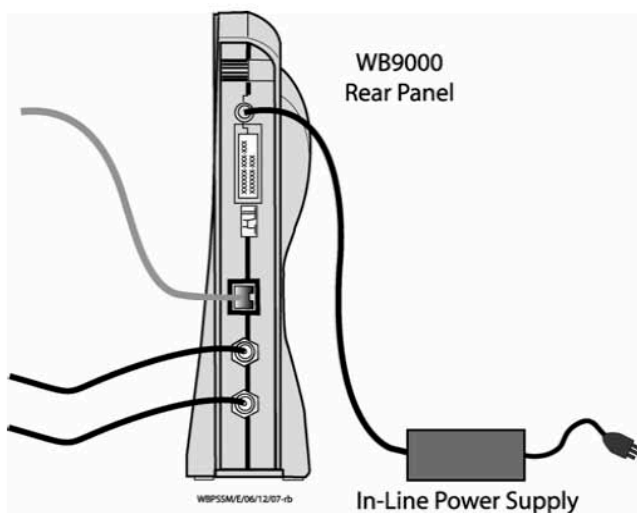
STEP 2

1. Connect one end of the Ethernet cable to the port on the BACK of the WB9000 and the other to the Network Interface Card in your computer.
2. Connect and hand-tighten the Transmit (TX) and Receive (RX) cables from the Outdoor Unit (ODU) to the WB9000.



STEP 3





1. Plug the in-line power supply into the WB9000, and then into the power source.
2. AC requirements are: 115 or 220 VAC, 50-60 Hz.

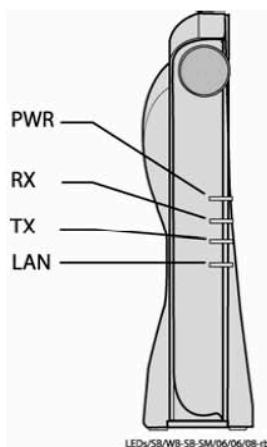


STEP 4

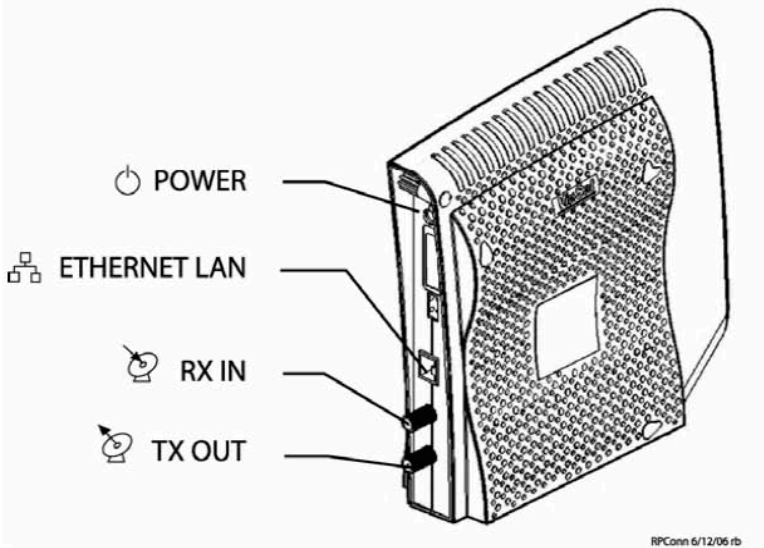
Watch the WB9000 front panel indicators. The RX indicator should flash while acquiring the satellite signal. When the RX indicator goes on steady, the SM is registered.

Note: You must configure your computer to obtain an IP address from the DHCP server. Refer to your computer's operating system (O/S) documentation for instructions.

-  PWR - On when power is applied
-  RX - 1 flash = acquiring downstream
2 flashes = ranging
3 flashes = registering
4 flashes = software downloading
On steady = successful registration (normal)
Very fast flashes = fault
-  TX - On when transmitting
-  LAN - On when connected to Ethernet
Flashes when traffic is on Ethernet



Rear Panel Connectors:



If you have a problem:

1. Make sure you have satellite service. (The Receive indicator should be on steady.)
2. Make sure you have the Ethernet connection. (The LAN indicator should be on.)
3. Make sure you are transmitting to the satellite. (The Transmit indicator should flash when transmitting.)
4. Make sure all the connections are correct and tight.
5. Try resetting the SM and in-line power supply. (Disconnect the in-line power supply from the power source, wait AT LEAST one minute, and then reconnect power.) The SM should go through acquisition and registration process again (STEP 4).

For Customer Support Call:

TRADEMARK NOTICE

WildBlue, WildBlue 9000 and the WildBlue logo are service marks or registered trademarks of WildBlue Communications, Inc.
ViaSat and the ViaSat logo are trademarks or registered trademarks of ViaSat, Inc. in the U.S. and/or other countries

The information, specifications, and features contained in this document are subject to change without notice and should not be construed as a commitment by WildBlue Communications, Inc.

WildBlue assumes no responsibility for any errors that may appear in this document nor does it make expressed or implied warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. WildBlue Communications shall not be liable for incidental or consequential damages in conjunction with, or arising out of the furnishing, performance, or use of this document and the program material it describes.